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taylor\_blake@hotmail.com

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Shelly,

I hope and pray for you and hope

(portions of this email have been redacted for privacy and relevancy reasons)

1. I did not mean to imply that I was perfect, but merely that I do feel like I worked hard on your case and did the best job I could. I do not believe we committed any serious legal mistakes which would have cost you the trial.
2. Neither, Spencer, Jeff nor anyone else "did the cross". I think you know he is a bit of a blow hard. He drafted about an hours worth of questions. I got up at 4:00 a.m. and took some of his questions, most of my questions prepared from earlier notes, and drafted the cross. But yes, legal assistants often do help draft questions for lawyers, and there is nothing wrong with that. (however as a legal assistant he did not accomplish much)
3. We like you, I realize you are angry and I realize that your anger is directed toward me; Again I did the best I could
4. Again, I apologize because we did not send monthly billing ,and you are right we could have done a better job responding to inquiries.
5. If the secretary and Mark think I said that "I made a mistake by not having a consent expert " they are mistaken or misinterpreted; I am not calling anyone a liar. People can have different interpretations. Of course since we had a consent expert, then I would not have said we did not have one. I did offer you the opportunity to "voluntarily dismiss" the case and refile to look for a new expert but we both decided to forge ahead. I might of said that in hindsight we would have been better to dismiss and refile, though I don't recall saying that.